USER MANUAL

POINT POD PTY LTD

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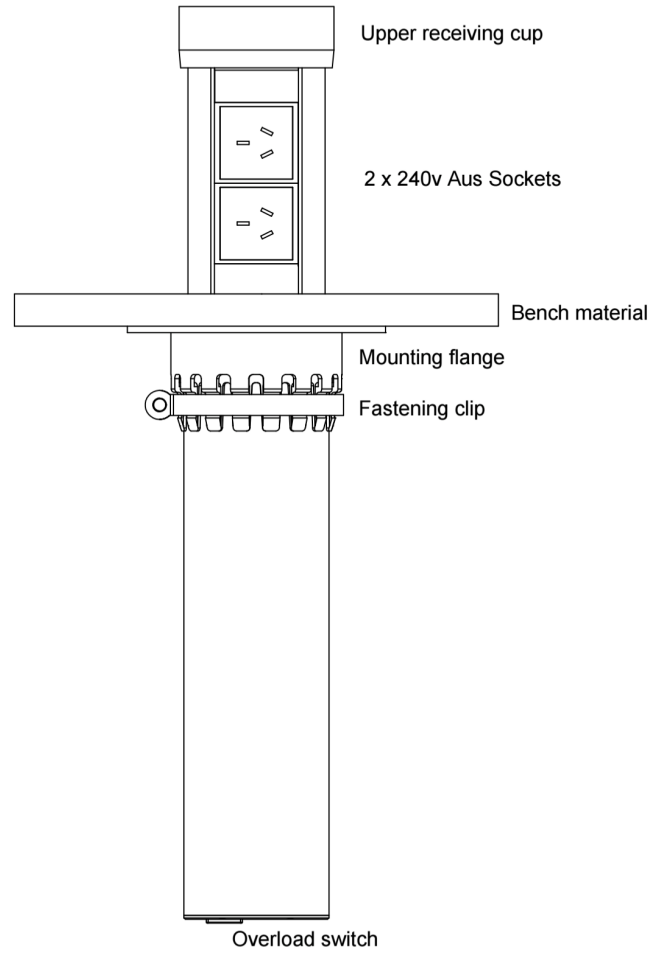
Product Overview

Multi V1

Upper receiving cup

2 x 2.1a USB

3 x 240v Aus Sockets

Bench material

Mounting flange

Fastening clip

Compact V1

Upper receiving cup

2 x 240v Aus Sockets

Bench material

Mounting flange

Fastening clip

Overload switch
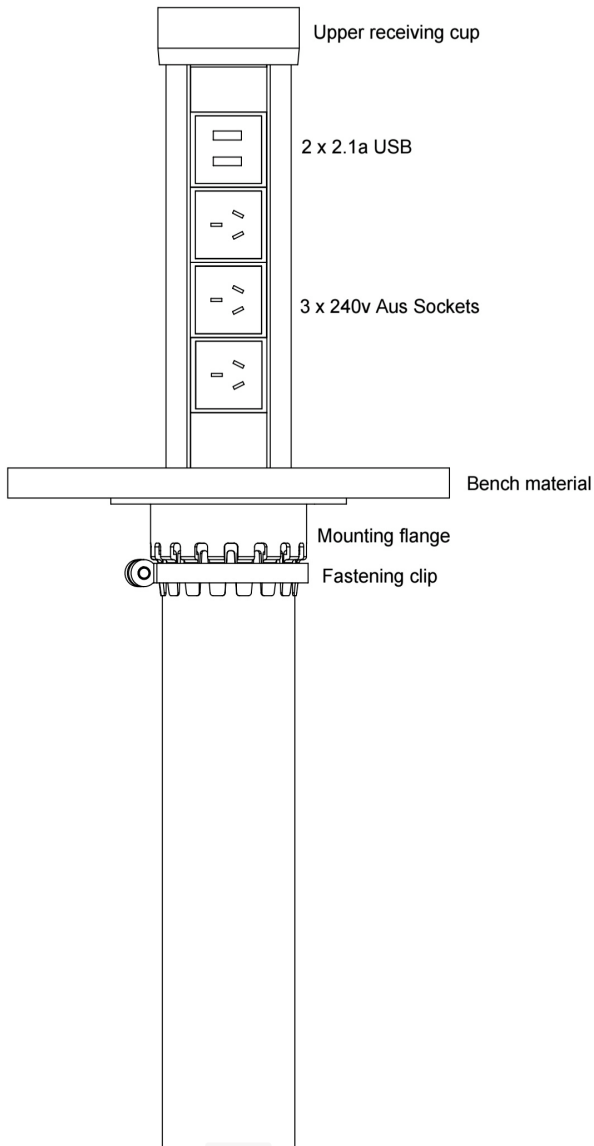
What's in the box?

Point Pods are supplied with everything you need to achieve your superior power solution.

Your Point Pod installation pack includes:

• Main Point Pod unit complete with upper cup attached

• Outer collet for hole in bench

• Under bench mounting flange

• Fastening clip

• 2.2m 10a power cord

• Installation guide and warranty

Warranty

Our product is guaranteed to be free from defects in product quality and components for a period of 24 months from the date of purchase. Proof of purchase will be required upon warranty claim. Any faults that occur within the 24-month period after purchase under standard use and care will be repaired or replaced at the discretion of Point Pod Pty Ltd. This warranty is being offered in addition to the protection the consumer has under the Competition and Consumer Act 2010, as well as state and territory laws. All of our products come with a warranty that cannot be excluded under the Australian Consumer Law. Our customers are entitled to refund or replacement for a major failure and for compensation for any other foreseeable loss or damage. We will also repair or replace any goods deemed to be unacceptable due to quality but does not amount to major failure.

All warranty claims must be submitted to claims@pointpod.com.

Welcome

Thanks for purchasing a Point Pod product. You have now joined the growing number of people who have not compromised their design for practicality. You have chosen a product that we are very proud of and we hope you enjoy it as much as we do. You have chosen peace of mind, as all our products are manufactured to the highest quality and undergo strict performance and quality testing. As a sign of our confidence in Point Pod's performance, we have backed it with a 2-year warranty. Most importantly though, you have chosen the best of architectural design for your space and we are so glad to share it with you.

Safety Instructions

It is important to read this manual and follow all instructions carefully when using our Point Pod products. Keep the manual, warranty card and receipt of purchase on file for future reference.

- Point Pod units are to be installed by qualified professional only. Point Pods are NOT a DIY install. Warranty will be null and void if the unit has not been professionally installed.

- For indoor use only.

- Point Pod products must be installed to meet all local electrical laws including distance from water.

- Point Pod products can never be installed horizontally with the sockets facing up. Sockets must be on a vertical plain at all times.

- Point Pod products are never to be opened by anyone other than a service technician. Outside of these guidelines will void the warranty.

- Point Pod products are not to be used as a toy or for the amusement of children. Supervision is recommended.

- Always exercise a high degree of caution when using any electrical devices.

- Avoid spills where possible and never spray water directly into an open unit.

- Do not use if any components of the unit are broken or faulty.

- Never insert anything but the appropriate plug into the sockets.

![pointpod logo]

Technical Specifications

Point Pod Multi V1

Colour: Clear anodized aluminium

Material: Polymide and ABS

Hole size: 102mm

Inner disc size: 93mm

Required space: 550mm depth 100mm diameter

Package size: 750x185x125mm

Weight: 3.2kgs

Cable length: 1.9m

Socket configuration: 3x power outlets, 2x2.1a USB

Supply Voltage: 240V ac 50Hz

Max Current: 10a 0r 2400w

Overload switch

Ingress rating: IP44

Approval no. GMA-504353-EA

Designed and engineered in Australia

Made in China

Patent Pending

Point Pod Compact V1

Colour: Clear anodized aluminium

Material: Polymide and ABS

Hole size: 102mm

Inner disc size: 93mm

Required space: 450mm depth 100mm diameter

Package size: 650x185x125mm

Weight: 3.1kgs

Cable length: 1.9m

Socket configuration: 2x power outlets

Supply Voltage: 240V ac 50Hz

Max Current: 10a 0r 2400w

Overload switch

Ingress rating: IP44

Approval no. GMA-504353-EA

Designed and engineered in Australia

Made in China

Patent Pending

Installation

Point Pod products should only be installed by a qualified professional.

Timber or Laminate Installation

For new installs we recommend steps 1-5 be done in the workshop of the bench top supplier.

Step 1. Remove the Point Pod from the box and check everything is present and accounted for.

Step 2. Carefully mark out where the unit is to be installed, taking into account the void the unit needs under the bench top.

Step 3. Drill 102mm OD hole in the bench top material using a fit for use 102mm holesaw without the pilot bit. This is achieved by using a pre-prepared 102mm template. Dimensions needed are 102mm for the outer hole and 93mm for the inner disc. The inner disc will most likely need sanding down with a belt sander or similar sander to achieve the measurements needed. Have the cup close by for continual testing as this process is being completed.

Step 4. Silicone or glue the outer collet into the hole making sure it sits flush with the top of the bench surface.

Step 5. Once the silicone or glue has cured, screw the mounting flange to the underside of the timber positioned around the outer collet.

Step 6. Once the mounting flange has been screwed securely in place, install the Point Pod unit from the top and lower it down until it is sitting flush with the outer collet and has an even margin around. Fix the unit in place by placing the fastening clip supplied to the mounting flange and tightening appropriately.

Step 7. Set height adjuster screws in the receiving cup to the right height for your disc insert. Glue the disc in place with silicone or preferred adhesive making sure to line up all features of the timber.

Step 8. After insert has set, plug the unit in ready for testing. The unit has a 30 second delay and then when activated will travel in the downwards motion first. Activate the unit again by pressing on the top and the unit should rise up to the open position. Activate again and it will lower back down. In this closed position double check the height and margins and adjust where necessary.

The unit is now ready for everyday use.

Installation

Follow the QR code link for installation video

** Please note that the hole size is 102mm
not 100mm as we say in the QR video link**

Point Pod products should only be installed by a qualified professional.

Stone Installation

Step 1. Remove the Point Pod from the box and check everything is present and accounted for.

Step 2. Carefully mark out where the unit is to be installed, taking into account the void the unit needs under the bench top.

Step 3. Drill 102mm OD hole in the stone bench top using a fit for use 102mm holesaw. Alternatively, cut the holes with a water jet. Dimensions needed are 102mm for the outer hole and 93mm for the inner disc.

Step 4. Silicone or glue the outer collet into the hole making sure it sits flush with the top of the bench surface.

Step 5. Once the silicone or glue has cured, adhere the mounting flange to the underside of the stone positioned around the outer collet. This should be adhered using Megapoxy or similar product.

Step 6. Once the mounting flange is set in place and Megapoxy or similar product has set, install the Point Pod unit from the top and lower it down until it is sitting flush with the outer collet and has an even margin around. Fix the unit in place by placing the fastening clip supplied to the mounting flange and tightening appropriately.

Step 7. Set height adjuster screws in the receiving cup to the right height for your disc insert. Glue the disc in place with silicone or preferred adhesive making sure to line up all features of the stone.

Step 8. After the stone top has dried, plug the unit in ready for testing. The unit has a 30 second delay when first plugged and then when activated will travel in the downwards motion first. Activate the unit again by pressing on the top and the unit should rise up to the open position. Activate again and it will lower back down. In this closed position double check the height and margins and adjust where necessary.

The unit is now ready for everyday use.

FAQs

Q. Is the product waterproof?
A. The Point Pod is designed and tested to meet Aus/NZ standards with an IP rating of 44. Any water spilled will be diverted away from the Point Pod and drip into the cabinet below for ease of clean up.

Q. Can I use 15 amp power with a Point Pod?
A. No, the maximum current to be used is 10a, which covers most household items.

Q. Is the Point Pod surge protected?
A. The units are not surge protected.

Q. Do Point Pods have overload protection?
A. Yes, the Point Pods are fitted standard with overload protection, which will be tripped in the event of the unit drawing too much current.

Q. What happens if something gets caught between the Point Pod and the bench whist traveling to a closed position?
A. The Point Pod has been programmed to detect resistance and immediately switches directions to rise back up again.

Q. What happens if pressure is applied to the top whilst the Point Pod is traveling up?
A. The unit will sense this and stop.

Q. When I first plug my Point Pod in for use it doesn't activate on first touch. What do I do?
A. The Point Pod has been programmed to travel down first. You will need to activate it again to begin traveling up.

Q. My Point Pod doesn't activate when I push down on it. What do I do?
A. The Point Pod products are designed to be activated upon release. Firmly press down, and on release, you will see the unit activated.

Repairs and After Sales Service

Unfortunately there are times when a component in one of our units is faulty and needs repair. Point Pod recognises this and wants to provide the best service possible to our customers. **Never attempt to repair a Point Pod product yourself.** Point Pod has trained technicians who will identify the problem and repair the product or replace it if needed. If the supply cord is damaged, it shall be replaced by the manufacturer or its service agent or similar qualified person.

In the event of a warranty claim, you can contact Point Pod Pty Ltd directly:

Warranty Department

PO Box 1437
Kenmore, QLD, 4069

Ph: +61 7 3040 8280

Email: claims@pointpod.com

At its discretion, Point Pod Pty Ltd may replace goods with refurbished units or components of the same type.

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